

WORLD MISSION UNIVERSITY STUDENT COMPLAINT & GRIEVANCE PROCEDURES

The student is encouraged to pursue academic studies and other College sponsored activities that will promote intellectual growth and personal development. In pursuing these ends, the student should be free of unfair and improper action by any member of the academic community. Procedures for grievances and complaints are described below and provide a means for resolving any alleged unfair or improper action.

Discrimination Complaints

Students at World Mission University shall report any alleged act of discrimination to the Dean of Student Affairs. For further information, contact the School Office at (213) 388-1000.

Students wishing to file complaints based upon discrimination on the basis of sex, ethnic group, age, or marital status should contact the Title IX Coordinator, Paul Lim at (213) 388-1000. Students who wish to file a complaint under Section 504 of the 1973 Rehabilitation Act should contact the Dean of Student Affairs at (213) 388-1000. Students who wish to file a complaint based upon discrimination related to HIV Positive status/AIDS should contact Dean of Student Affairs, (213) 388-1000.

Academic Complaints

The student should begin by (1) first talking to the instructor and then (2) the Department or Division Chair to attempt to resolve any academic matter such as grades or course work. If this is not possible or unsuccessful, the student may then proceed to complete a Student Complaint Form. This will take the concern to the next level of resolution.

Non-Academic Complaints

The student should begin by (1) first talking to the employee and then (2) the Supervisor where the complaint occurred. If this is not possible or unsuccessful, the student may then proceed to complete a Student Complaint Form. This will take the concern to the next level of resolution.

If the informal complaint process is completed and there is still no resolution, the student may discuss how to file a formal grievance with the Dean of Student Affairs. (Please refer to the Student Rights and Grievances below.)

Student Rights and Grievances

The purpose of this procedure is to provide a prompt and equitable means of resolving student grievances. These procedures shall be available to any student who reasonably believes a university decision or action has adversely affected his/her status, rights, or privileges as a student. The procedures shall include, but not be limited to, grievances regarding:

Sex discrimination as prohibited by Title IX of the Higher Education Amendments of 1972;
Financial aid,

Course grades,

The exercise of rights of free expression protected by state and federal constitutions and Education Code Section 76120.

This procedure does not apply to:

Student disciplinary actions, which are covered under separate Board policies and Administrative Procedures;

Police citations (i.e. "tickets"); complaints about citations must be directed to the County Courthouse in the same way as any traffic violation.

Accreditation Contact Information:

Any complaint that you cannot work out with the institution, you may contact BPPE, ABHE or ATS.

The Private Postsecondary Education (BPPE, 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833; (916)431-6959)

The Association for Biblical Higher Education (ABHE, 5850 T.G. Lee Blvd., #130, Orlando, FL 32822; 407-207-0808)

The Association of Theological Schools (ATS, 10 Summit Park Dr, Pittsburg, PA 15275; 412-785-6505).